Krames Patient Consent™

A patient-centered informed consent solution for your entire enterprise

KRAMES
staywell
Strengthen and streamline the informed consent process.

Improve doctor-patient communication and help protect against malpractice claims with Krames automated solution.

Most malpractice cases are rooted in poor communication. And when you read the statistic at right, it’s easy to understand why litigation remains a constant risk, even when you have a patient’s signature. Krames StayWell’s award-winning informed consent solution can help.

Combining consent form preparation with high quality patient education, Krames Patient Consent is the automated informed consent solution risk management professionals and physicians have been waiting for. Never before has there been such a powerful tool for enriching the complex process of informed consent.

No other resource offers such an effective, simplified solution for creating standardized consent forms.

An easy-to-use wizard enables physicians, risk managers and supporting staff to create and execute well-designed consent forms, reducing the likelihood of errors or omissions. Simply select the statements and elements you want for each section of the form.

All elements detailed in the CMS State Operations Manual are included. And statements are written in plain language, so patients can understand them.

Provides physicians customization for their unique needs.

Because informed consent is not a one-size-fits-all process, Krames Patient Consent is designed to adapt to the unique needs of your organization — and each individual patient encounter.

Patient recall after a consultation is only 43%; this drops to 38% four to six weeks later.¹


Krames Patient Consent can work with your EMR to store the consent in the patient record. Speak with a representative to learn more about this feature.
Seamlessly integrates patient education for increased comprehension and satisfaction.

By easing fears and involving patients in their healthcare decisions, Krames patient education increases comprehension and recall of information, helps patients set realistic expectations and improves satisfaction. And Krames Patient Consent includes illustrated patient education on diagnoses, the nature of proposed treatments, and the risks, benefits and consequences of those treatments and alternatives for a wide range of procedures in 19 areas:

+ Anesthesiology
+ Cardiac Surgery
+ Cardiology
+ Gastroenterology
+ General Surgery
+ Gynecologic Surgery
+ Hematology/Oncology
+ Neurology
+ Neurosurgery
+ Obstetrics
+ Orthopaedic Surgery
+ Otolaryngology
+ Plastic Surgery
+ Pulmonology
+ Radiology
+ Thoracic Surgery
+ Urology
+ Vascular Surgery
+ Wound and Ostomy Care

English and Spanish education covers hundreds of critical topics including bariatric surgery, pain management, hip surgery, knee replacement surgery, pregnancy pain management, and more.

Save time and money.

Krames Patient Consent streamlines the informed consent process for busy risk managers and physicians by automating consent form preparation and enhancing physician-patient communication — all without a heavy IT investment.

Need even more convincing that Krames Patient Consent is an important investment? Consider the facts on page 7.
Ensure standardization.
Because Krames Patient Consent is web-based, physicians can access consistent consent form templates and education everywhere the informed consent takes place: in hospitals, surgery centers and physicians’ offices.

WIZARD
The easy-to-use interface walks users step by step through form preparation, seamlessly weaving education into the process.

STANDARDIZATION
Choose which statements to always include, which to never include, and which to leave at the discretion of the physician.

PERSONALIZATION
Giving physicians the option to add statements lets them customize forms according to the individual patient encounter.
**Edit or create your own forms and education.**

With robust editing tools built into Krames Patient Consent, you can quickly and easily create custom forms and education for any procedure.

**PRE-POPULATED TEXT**

Information you entered when creating the form is automatically pulled into the accompanying patient education, saving valuable time.

**ARTWORK**

Search or browse a database of over 6,000 images.

**FORMATTING TOOLBAR**

Familiar icons make formatting patient education text easy.
Access forms quickly and easily.
The intuitive interface makes selecting from hundreds of topics fast and easy with minimal training required.

Save forms and education.
Users can save a patient’s consent form and accompanying patient education in the system for 45 days. This way they can continue to enhance communication throughout the continuum of care.

SEARCH OPTIONS
Find forms by patient’s name or birth date, procedure, facility where the procedure will be performed, patient record number or date range.
Recent studies and regulations show the value of Krames Patient Consent.

A study in the Archives of Surgery examined 540 consent forms from 157 hospitals. Only 26% addressed all four key elements of informed consent: benefits of treatment, risks, alternatives, and educational information.


“A single health system in Kansas City showed that implementing personalized consent forms led to improved reading and satisfaction with the consent process, less patient anxiety, and a sense of partnership in the decision-making process.”


An independent study testing the effectiveness of the Iowa Health System’s system-wide quality initiative to address health literacy, targeting improvement of the informed consent process and documents as important priorities, determined that “Adopting a health literacy-based informed consent process promotes patient safety and supports health providers’ obligations to communicate in simple, clear, and plain language.”


A 2010 review of 44 case studies concluded that patient comprehension of informed consent for medical and surgical procedures may be improved by providing additional written information, audiovisual-multimedia programs, extended discussions, and test/feedback techniques.


Postsurgical interviews of women who signed consent forms in England revealed that some patients felt that the consent form allowed doctors to do what the form specified, even if it was not what the patient wanted. “Participants also reported that they lacked the resources, primarily information, to resist decisions being made on their behalf. Participants were acutely aware that their role in terms of the consent process was pre-scripted: it was virtually impossible to challenge the expectation that they must sign the form.”

There are many reasons to choose Krames Patient Consent.

**Litigation protection**
Krames Patient Consent helps reduce the risk of lawsuits by enhancing doctor-patient communication, standardizing consent form preparation and streamlining the informed consent process.

**Patient satisfaction**
Krames Patient Consent aids communication and can ease patient fears, further improving satisfaction.

**Patient safety**
According to an AHRQ study, proper informed consent could have reduced 45% of wrong patient/wrong site errors.¹

**Compliance**
Krames Patient Consent will help your hospital comply with CMS Conditions of Participation and Joint Commission accreditation requirements.

**Time savings**
Krames Patient Consent saves valuable time for both risk managers and busy physicians by automating the informed consent process.

**Money savings**
Because Krames Patient Consent is a web-based solution, you can implement it across your entire enterprise, without a heavy IT burden — at a fraction of what you might expect.

Call 800-920-0870 to learn more or visit www.krames.com/consent to request a free demonstration and trial.